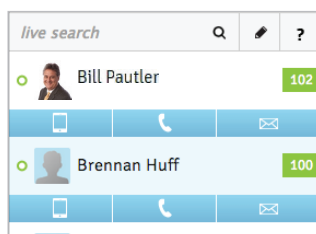


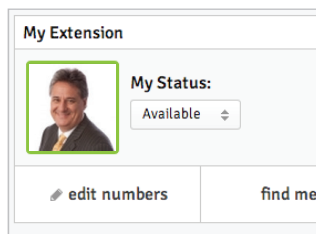
End User Dashboard

- Voice Toolbar
- My Extension
- Call History
- My Voicemail
- My Directory



Voice Toolbar

View the status of extensions on your account, call them by selecting the mobile, phone, or voicemail buttons



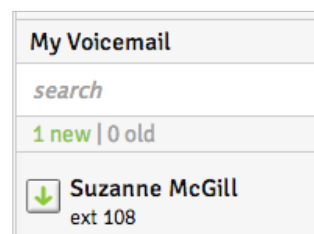
My Extension

Easily update your information, change your availability status, enable FindMe, or route where you would like your calls sent



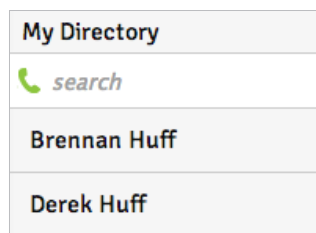
Call History

View past incoming and outgoing calls including date/time, duration, and an audio file if the extension is set to record calls



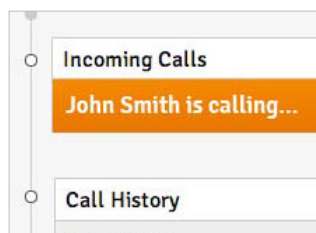
My Voicemail

You can download voicemails, listen from your computer, delete messages, and quickly see or search messages from callers



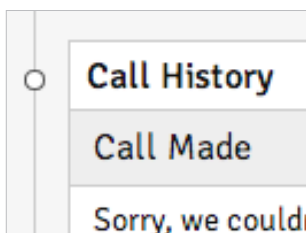
My Directory

Personalize this list to fit your needs. It is separate from company contacts and, you can store up to four numbers per person and utilize click-to-call



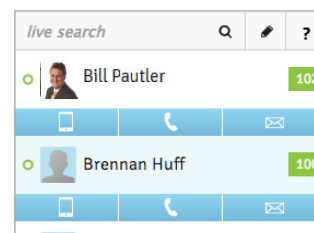
Incoming Calls

A visual cue of calls to your extension. An orange bar represents an incoming call, allowing you to click to get quick information before answering the call



Call Parking

Not to be confused with transferring, allows you to place a call on hold at one phone, and retrieve the call on any other phone, at any location.



Call Recording

Can be turned on while you are on the phone, or through the voice portal by a per call bases or active for every call

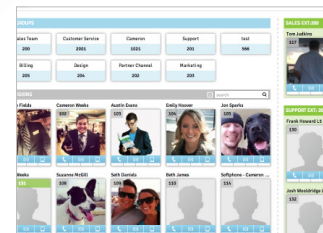


Blue Wave Features- Applications and Contacts



Conference Bridge

Set up conference calls through the voice portal and manage callers from within the Conference Bridge feature. Add or remove people to or from the call and add a personal greeting. During the call you can mute/unmute callers, and control the security of the call. Security includes changing the call in number (if you have multiple numbers), changing the room or pin number, setting call recording, and using saved groups to initiate follow up calls.



Receptionist

Easily see which users are available, manage inbound calls by answering, or transferring by dragging and dropping them to different extensions.

Find Me Settings

Step 1.

External Ring Time

This option allows you to set the ring time for your phone. Five seconds equals one

Find Me

Enables you to be reached at a different number. You can store as many numbers as you want to attempt to reach you and access voicemails on the extension

Voicemail to Email Settings

Email Address

4-digit PIN

Voicemail to Email

An email with the audio packet of the voicemail is emailed to you immediately, giving you the ability to share or store the downloaded audio.

End User Options: Check the box

☒ Contacts

Applications Options: Check the

☒ Conference Bridge

☒ Receptionist

User Groups

Restrict access to different features and functions within the portal. As an Admin, you define what users are allowed to view, edit and manage.

Manage Users

First Name:

Last Name:

Manage Users

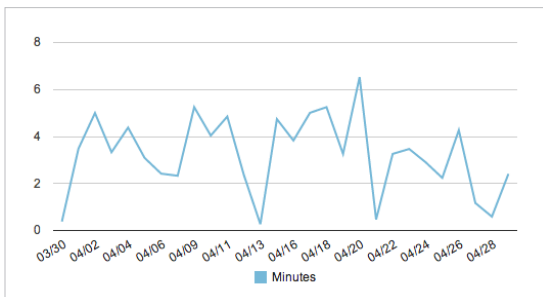
Allows you to add, edit and delete users from your account. Quickly search your list of users and manage their information.



Blue Wave Features- Admin Dashboard

Latency Chart

View the hourly average latency for the entire Blue Wave network compared with your company's individual latency. Easily see how your bandwidth is performing to maintain and guarantee your voice service is producing high quality audio.



Average Call Volume

View the average call volume of all extensions on your account. The volume is measured every two days, use this chart to monitor the activity of your extensions.

| Devices | | ? |
|---------|----------------|---|
| 6730i | 0 connected | |
| | 1 disconnected | |
| GXV3140 | 0 connected | |
| | 1 disconnected | |
| ID 331 | 0 connected | |

Devices

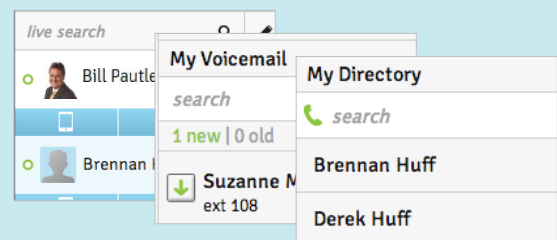
View what devices are associated with your account and what their status is, connected or disconnected.

| | |
|-------------|----------|
| ADMIN | END USER |
| live search | |

Admin/End User Toggle

Easily switch between viewing Go.BlueOceanTechnologies as an end user and Admin

In the Admin view, you continue to have access to **Voice Toolbar**, **My Voicemail** & **My Directory**





Blue Wave Features- Configuration (Admin view)

Auto Attendant

The automated custom answering script allows the caller to choose from a list of extensions or enter the extension they want to reach.

Ring Groups

By building a ring group, a call can go to several different extensions in a designed pattern until the call is answered.

Speed Dial

Speed dial allows you to add numbers or contacts to a speed dial list. You can even include a speed dial entry in My Directory.

Queues

For inbound routes that receive a high volume of calls, queues mark callers place in line and get them to the next available extension.

Time Controls

Set time controls allowing specific actions to take place at designated times of the day or week.

Inbound Routes

Set up the routes to send calls to auto attendants, individual extensions, ring groups, queues, advanced call routes, and many more.

Extensions

Every Blue Wave phone you purchase will have an extension number to make it easy to transfer calls and inner office communication to take place.

Custom Routes

Direct your caller before they reach your IVR. For callers who always go to the same department or extension you can direct them there first.

Voicemail Broadcasting

Allows you to send the same message to multiple extensions

E911

The address registered to each number's location, should a caller try to reach 911

International

Allows you to see what countries are enabled on your account, the rates for each particular country, and the numbers in which to dial.

Music-on-hold

Create and upload your own custom on hold music with your latest advertisement or voice.




Blue Wave Features- Billing

Please select t

IP Phones

Services

All Hardware > IP Phones > Cisco SPA303g



Cisco SPA303g

qty 1 [add to cart](#)

Description: The Cisco SPA 303 is designed to be use by someone making and receiving a limited number of calls per day. All of SPA series phones come with a high quality and well designed handset. A small drawback of the 303 is the lack of a backlight display. SPA 303 is a 3 line phone; meaning 3 caller maybe active at any one time. This allows for 2 customers to be on hold while speaking with a third. Some of the most useful function of the phone are hold, transfer, busy lamp or line monitoring and many more. Without POE and a backlight display the SPA 303 is a great phone for limited talker. If those features are important to you check out the SPA 504 or SPA 525G2


Cisco SPA303g Features

- 3-line Business-Class IP phone
- LCD display screen
- Dual switched Ethernet ports, Speaker- phone, Caller ID, Call Hold, Conferencing, and Headset Port.
- Wall Mounting Capabilities


[view all hardware](#)

qty 1 [add to cart](#)


Related Items:




Grandstream G...



Yealink SIP-T32G




Polycom Sound...



Grandstream G...

Manuals + Documentation:

 [Disaster Recovery](#) (Size: 177.367kb)

> IP Phones

m: Cisco SPA514G

Description: The Cisco SPA514G is a 4-line SIP phone with 2-Port Gigabit Ethernet ports and data communication ports. It is designed for businesses that need to stay connected to their customers. ...

03g

Cisco SPA 525 G2

Description: The Cisco SPA525G2 stays ahead of the curve with enhanced Bluetooth integration with mobile phones, ...

[view all details](#)

Hardware

The Hardware section of Go.BlueOceanTechnologies provides administrators the ability to purchase hardware directly from inside the Voice Portal. Search through the available hardware and add them to your cart before checking out using one of the existing credit cards your company already has on file. Adding extensions and other equipment has never been easier!

Card Type: ☐ MC ☐ DISC ☐ AMEX ☐ VISA ☐ MAST

Card Number:

Expiration Date: /

Address Line 1:

Address Line 2:

City:

State:

CCV:

Name on Card:

☐ Make Default

Voice - DID

| Phone Number | Details |
|--------------|-----------------|
| 317.489.3535 | |
| 260.220.8486 | |
| 260.220.8791 | |
| 317.489.3534 | WN Support Line |
| 765.251.8638 | WC Fax |
| 765.251.8639 | Support Line |
| 765.251.8640 | WC Main |
| 765.251.8641 | Cameron Weeks |
| 765.251.8642 | Bracken Fields |

Account Balance

\$29.95

total amount due

[pay bill](#)

Account Activity

[Invoice: #107138](#)

[view unpaid invoice](#)

*Please contact billing@fathomvoice.com or call 855-249-3357 if you have any questions.

Credit Cards

Every client is required to have a credit card on file. Here, you can add, edit and delete credit cards on your account

Services

View a detailed list of the services are enabled for a particular account.

Transactions

All invoices are displayed here, and allows you to view or download them. You can also pay your bill with credit card or check here.